

Candidate English Evaluation Report

Call ID: 019cdc82-a7fb-7ee1-acbb-586a5592ab56 • Ended: 2026-03-11T10:51:50.209Z

Candidate Name	Pranay Kumar
Overall Score	60 CEFR B1
CEFR Level	B1
Grammar	60
Vocabulary	55
Pronunciation	60
Fluency	65
Weakest Area	vocabulary

Overall: 60 / 100

CEFR: B1

Focus area: vocabulary

Summary

Pranay Kumar is from Ranchi, Jharkhand, and holds a graduation in Business Administration. He has 2 years of experience as an international voice process agent and has also worked in recruitment. He expresses interest in customer service due to his enjoyment of interacting with people and his belief in his sales abilities. He is proud of learning computer and laptop repair and is working on improving his English fluency and handwriting. His communication is generally clear, but he struggles with grammatical accuracy, vocabulary range, and maintaining consistent fluency.

Hiring Recommendation

Pranay demonstrates a foundational understanding of English and has relevant experience in customer-facing roles. While his current proficiency level (B1) indicates room for improvement in grammar, vocabulary, and fluency, his enthusiasm for customer interaction and willingness to learn are positive attributes. With targeted training and practice, he has the potential to reach a higher proficiency level suitable for roles requiring more advanced English communication. A role with less demanding English requirements or one that offers language development support would be a good fit initially.

Recording

<https://storage.vapi.ai/019cdc82-a7fb-7ee1-acbb-586a5592ab56-1773226312838-f2552d3d-2847-4c18-971d-39e52d3d0ecf-mono.wav>